QSS GROUP

COMPANY PROFILE

QSS Group is a diversified professional services company that includes QSS Quantity Surveyors & Project Managers and Pacific Adjusters





QSS Group is a diversified professional services company that includes QSS Quantity Surveyors & Project Managers and Pacific Adjusters.

Founded in 2009, QSS Quantity Surveyors & Project Managers brings over two decades of experience in construction cost management and project delivery across South Africa and international markets. Initially established to provide sub-consultant services, QSS has evolved into a fully registered and independent professional practice in both Quantity Surveying and Project Management, proudly serving clients throughout the Eastern Cape and beyond.

Pacific Adjusters, a subsidiary of QSS Group, was originally established in 1992. Following a change of ownership in 2020, Pacific Adjusters now operates as a Level 2 BBBEE-accredited entity within the Group. The firm specializes in insurance loss adjusting, claims assessment, value-at-risk evaluations, and professional consulting services in the built environment—with a strong emphasis on quantity surveying and technical expertise.

OUR TEAM

IAN MOSS

NHD QS – National Higher Diploma in Quantity Surveying

Man Dev Programme – University of Stellenbosch

MSc (BE) – Masters Degree in the Built Environment

Pr.QS. – Professional Registered Quantity Surveyor Reg. No. 3053

Pr.CPM – Professional Registered Construction and Project Manager.

MRICS – Professional Member of the Royal Institute of Chartered Surveyors
Reg. No. 1280668

PMAQS – Professional member of the Association of Quantity Surveyors.

CEA – Certified Estate Agent.

Accredited Mentor for Emerging Construction Industry Contractors Reg. No 60

Registered Civil Commercial Mediator (Royal Institute of Chartered Surveyors RICS)

LAZOLA NKHOLA

National Diploma Building – WSU

BTech QS – Tshwane Univ of Technology
Certificates:

Advanced Project Management – Damelin
MS Project– Damelin

SACQSP – Professional Quantity Surveyor Reg 7147

SACPCMP – Candidate Construction Project Manager Reg: B/3601/2020

PAUL SWANEPOEL

National Diploma Building – WSU

BSc QS – UFS

SACQSP – Professional Quantity Surveyor Reg 7615

NATHAN WEYER

BSc Construction Economics – NMU

Honors Quantity Surveying – NMU

SACQSP Candidate Quantity Surveyor Reg IT 893

DIANE GOSS

PA/SECRETARY



ORGANOGRAM

QSS GROUP

PACIFIC ADJUSTERS

QSS

QSS SERVICES

Quantity Surveying & Construction Cost Management
- Initial cost advice
- Feasibility studies
- Order of magnitude estimates
- Elemental Estimates
- Cost planning & cash flow forecasting
- Risk management & value engineering
- Contractual and procurement procedures advisory
- Bills of quantities & tender documentation
- Progress valuations & cost reporting
- Final accounts for both principal and subcontract agreements

Project Management Services
- Project execution planning & scheduling
- Risk mitigation & value engineering
- Stakeholder coordination
- Resource planning & cost management
- Health & safety compliance
- Contract administration & quality control
- Project close-out and handover

Client Representation
QSS Quantity Surveyors and Project Managers acts with fiduciary responsibility, ensuring that clients' financial interests are protected throughout the project lifecycle. We deliver value through on-time, within-budget project completion, aligning closely with initial financial forecasts.

Quantity Surveying service covers the following areas of expertise:
- Stage 1 – Inception
- Stage 2 – Concept and Viability
- Stage 3 – Design Development
- Stage 4 – Documentation & Procurement
- Stage 5 - Construction
- Stage 6 – Close-Out
-

Project Appraisal & Lenders' Consultancy
QSS provides independent technical appraisals and ongoing monitoringon behalf behalf of lenders, investors, and funding institutions such as TUHF and TUSK prior to agreements being signed and construction undertaken. Our services help identify risks, validate project viability, and ensure cost control throughout the development lifecycle. QSS is currently busy acting as lenders' consultants for several active projects.

Appraisals provides comprehensive overview of a project, and aims to identify areas of risk such as:
Evaluating project documentation including loan agreements, project brief and design parameters, professional appointments, building contracts, technical documents, drawings, and tenders.
Visiting site to identify the conditions under which the work will be executed.
Reviewing implementation to assess the risk of delays and the possible impact of cost that the delay may have.
Evaluating the technical and management expertise of the project team.
Identifying the cost of exclusions from the project scope such as furniture, furnishings, equipment, operational supplies, pre-opening expenses.

QSS SERVICES

Lenders' Consultancy

The appointment of a lenders' consultancy usually follows the project appraisal report. As a lenders' consultant, the lender will be kept up to date of all the significant matters which will contribute to the successful completion of the project.

Lenders' consultancy services include:
Monitoring of all the costs associated with the project.
Monitoring the actual progress of construction against the baseline construction programme.
Monitoring compliance guidelines in line with the lender's requirements.
Preparation of cost reports incorporating cost to date and cost of completion for the entire project.
Review of any variations to the contract that will require the lenders approval, and if required, advising the lender on whether approval should be given.
Verifying payments and notifying the lenders if a disbursement should not be made.

Fire Insurance Valuations

QSS has substantial experience in preparing replacement cost and reinstatement valuations for insurance purposes. Our client list includes landlords, property unit trusts, body corporates, banks, insurers, brokers, and loss adjusters. QSS also regularly acts on behalf of insurers and loss adjusters in the settlement of claims.

T***raining & Mentoring***

Academic, technical, and functional training plans to meet development goals.
Technical assistance to government and development agencies.
Mentoring and monitoring for mentee programmes.
Mentoring and monitoring of mentee progress.
Coaching for assessment of professional competence board exams.
Life skills coaching.
Workshop facilitation.



PACIFIC ADJUSTERS

Pacific Adjusters provides comprehensive insurance claims assessment and loss adjusting services throughout the Eastern Cape and beyond. Our team of qualified professionals handle a broad range of claims with expertise in complex building losses.

Pacific Adjusters are on the following assessment panels.

- Santam's GIT panel
- Santam's Complex Claims panel
- Legal and General Panel
- Marine stock loss or container loss claims
- Bryte – General which include Storm / Fire Damage, Burglary and Theft, Third Party etc.
- Brolink - General which include Storm / Fire Damage, Burglary and Theft, Third Party etc.
- Hollard – Broker mandated Claims
- Old Mutual Insure - General which include Storm / Fire Damage, Burglary and Theft, Third Party etc.
- Old Mutual Insure – Complex Claims
- Mutal and Federal – One Insure – General Claims
- Mutal and Federal – One Insure – Elite Claims Division

We are conversant with general burglary and theft claims, liability claims, accidental damage claims, building fire claims and storm losses, and building complex claims. Other than the three major insurers above, the balance of our work comes from claims handling companies and other smaller Insurers and Broker schemes, such as One Insurance, AON, Alexander Forbes/Marsh, Brolink, PSG, Neptune Risk, Integritas Risk Solutions, Monitor, FNB, etc. just to mention a few.

Pacific Adjusters is based in East London, South Africa's only remaining river port city ,which is situated at the mouth of the Buffalo River in the Eastern Cape province. Pacific Adjusters serve the entire Eastern Cape region including the former Transkei and Ciskei homelands.

Pacific Adjusters have over the past three years established satellite offices in both Howick, KwaZulu Natal, as well as Jeffreys Bay, Eastern Cape. These satellite offices have insurance assessors who have successfully completed several insurance claims since their inception.

Pacific Adjusters specialize in complex building claims due to our extensive experience and knowledge of the built environment which is supported by our sister company, QSS Quantity Surveyors and Project Managers, a professionally registered quantity surveying and project management practice

QSS GROUP

4 Pearce Street

Office 2, Berea, East London 5241

Tel No: 043 721 2033

Website: www.qssgroup.co.za

